

1. Record Nr.	UNINA9910970611603321
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Titolo	Purchasing and financial management of information technology / / Frank Bannister
Pubbl/distr/stampa	Oxford ; ; Burlington, MA, : Elsevier/Butterworth-Heinemann, 2004
ISBN	1-136-37064-1 1-281-01420-6 9786611014209 1-4294-8435-7 0-08-049791-8
Edizione	[1st ed.]
Descrizione fisica	1 online resource (385 p.)
Collana	Computer weekly professional series
Disciplina	004.068/1
Soggetti	Information technology - Management Information technology - Costs Information resources management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Cover; Purchasing and Financial Management of Information Technology; Copyright Page; Contents; Computer Weekly Professional Series; Preface; Chapter 1. IT acquisition policy; 1.1 Introduction; 1.2 The objectives of purchasing; 1.3 What makes IT purchasing different?; 1.4 IT strategy and purchasing; 1.5 IT value; 1.6 Foundations of IT purchasing policy; 1.7 Purchasing procedures; Chapter 2. Dealing with suppliers; 2.1 Introduction; 2.2 Good supplier relationships; 2.3 Poor supplier relationships; 2.4 Joint development; 2.5 Good suppliers; 2.6 Supplier management strategies 2.7 Handling salesmen2.8 Negotiating; 2.9 Using formal tenders; 2.10 Total outsourcing; 2.11 Sources of supplier information; Chapter 3. IT costs and cost management; 3.1 Are we getting value from IT?; 3.2 The dynamics of IT cost growth; 3.3 Identifying IT costs; 3.4 Managing hidden costs; 3.5 Training costs; 3.6 Managing maintenance and support costs; 3.7 Testing, installation and implementation; 3.8 Invisible costs; 3.9 Charge-back; 3.10 Outsourcing; 3.11 IT asset statements; Chapter 4. Evaluating and reviewing IT investments; 4.1

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4.3 Why IT expenditure is difficult to evaluate 4.4 Methods of evaluating IT expenditure; 4.5 IT expenditure benchmarking; 4.6 Reviewing and auditing IT systems; Chapter 5. IT budgeting, accounting and cost control; 5.1 Introduction; 5.2 Prerequisites for good IT budgeting; 5.3 Why good budgeting is important; 5.4 Four basic approaches to budgeting; 5.5 Ownership; 5.6 Practical rules for budget ownership; 5.7 The scope of IT budgeting; 5.8 Roles in the IT budgeting process; 5.9 Building a budget; 5.10 Project and expenditure justification; 5.11 Charge-back budgeting; 5.12 Phasing a budget 5.13 Reporting against budget 5.14 Forecasting; 5.15 Good monitoring and reporting practices; 5.16 Tracking hardware and software; 5.17 Accounting for IT; 5.18 A final checklist; Chapter 6. Specifying hardware and systems software; 6.1 Introduction; 6.2 Two approaches to specification; 6.3 Important definitions; 6.4 Specifying processors; 6.5 Specifying desktop machines; 6.6 Specifying portable PCs; 6.7 Specifying on-line storage; 6.8 Specifying printers; 6.9 Specifying communications requirements; 6.10 System software; 6.11 Specifying ergonomics Chapter 7. Specification of application software 7.1 Introduction; 7.2 The importance of good software specification; 7.3 Specifying requirements for packaged software; 7.4 Functional requirements; 7.5 Specifying custom software requirements; 7.6 Conclusion; Chapter 8. Purchasing other IT products and services; 8.1 Introduction; 8.2 Purchasing hardware maintenance; 8.3 Purchasing consultancy services; 8.4 Purchasing systems integration services; 8.5 Purchasing contract staff; 8.6 Purchasing resilience and disaster recovery capability; 8.7 Purchasing security; 8.8 Conclusion Chapter 9. Evaluation and selection of IT

Sommario/riassunto

Purchasing and Financial Management of Information Technology aims to significantly reduce the amount of money wasted on IT by providing readers with a comprehensive guide to all aspects of planning, managing and controlling IT purchasing and finance. Starting from a recognition that IT purchasing and the financial management often needs to be treated differently from other types of expenditure, the author draws on over 25 years of experience in the field to provide readers with useful mixture of good procedures and common sense rules that have been tried, tested and found to
