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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Introduction -- A model for understanding the management and administration of social work problems -- Current trends influencing health and human service organizations (HSOs) -- Social work leadership: identifying core attributes -- Clinical vs. upper level management: program evaluation -- Clinical vs. upper level management: financial management -- Where data meets dollars: decision-making epilogue.
Sommario/riassunto	Over the past few decades, as administrative and technological complexity has increased, so has the role and importance of administrative practice in social work. For those making the switch from front-line practice to administration and management there is, therefore, a real need to prepare and enhance the knowledge base and skill set necessary at the executive level. In particular, the importance of budgeting and fiscal management, the need for accountability, negotiation between different and competing organizations, along with an understanding of decision-making, planning, and understand