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Support to Communication Center Success -- Part 3. Alternative Models for Communication Centers -- Chapter 11. Communication Center Ethos: Remediating Space, Encouraging Collaboration -- Chapter 12. The Combined Centers Approach: How Speaking and Writing Centers Can Work Together -- Chapter 13. Course Management Systems: Creating Alternative Avenues for Student Access of Communication Centers -- Chapter 14. Virtual Communication Centers: A Resource for Building Oral Competency -- Chapter 15. The Implementation of Computer-Mediated Communication in Communication Centers -- Part 4. New Directions in Consultant Training -- Chapter 16. Technology Tutoring: Communication Centers Take the Lead -- Chapter 17. Using Empathetic Listening to Build Client Relationships at the Center -- Chapter 18. Best Practices in Communication Center Training and Training Assessment .

Sommario/riassunto

"Communication Centers and Oral Communication Programs in Higher Education, edited by Eunkyong L. Yook and Wendy Atkins-Sayre reveals vital information that is of theoretical and practical importance to higher education administrators, educators, and communication centers directors and staff. It is the first book to be published on communication centers"-- Provided by publisher.
