

1. Record Nr.	UNINA9910969130203321
Autore	Falcone Paul
Titolo	101 tough conversations to have with employees : a manager's guide to addressing performance, conduct, and discipline challenges // Paul Falcone
Pubbl/distr/stampa	New York, : American Management Association, c2009
ISBN	9786612091261 9781621983194 1621983196 9781282091269 1282091263 9780814413494 0814413498
Edizione	[1st edition]
Descrizione fisica	1 online resource (321 p.)
Classificazione	BUS000000
Disciplina	658.3/045
Soggetti	Problem employees Labor discipline Employees - Rating of Performance standards Personnel management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Contents; Preface; Acknowledgments; Introduction: The Rules of Engagement; PART I: Uncomfortable Workplace Situations; PART II: Poor Work Habits and Job Performance Concerns; PART III: Inappropriate Workplace Behavior and Conduct; PART IV: Corporate Actions; Index
Sommario/riassunto	Bad attitudes? Discipline and performance problems? Here's much-needed help for managers who need to "have a talk" with their people.