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Nota di contenuto	Cover; ADMINISTERING WELFARE REFORM - International transformations in welfare governance; Contents; List of tables; Preface; Acknowledgements; List of abbreviations; Notes on contributors; ONE - Introduction: administering welfare reform; Analysing welfare reform: the state of the art; Public administration: the state of the art; Conceptual framework; Outline of the book; TWO - Welfare reform as governance reform: the prospects of a governmentality perspective; Welfare reform as governance reform; Governmentality; Towards a governmentality of welfare reform; Workfare: participants, practices, processes, powerConclusions; Part One: Participants: reforming the agents of welfare delivery; THREE - State-third sector partnership frameworks: from administration to participation; FOUR - Shifts in welfare governance: the state, private and non-profit sectors in four European countries; FIVE - From charity to 'not-for-profit':changes in the role and structure of voluntary social service agencies; Part Two: Practices: the welfare governance of street-

level practices; SIX - 'Ending welfare as we know it': welfare reform in the US

SEVEN - The new governance of Australian welfare: street-level contingenciesEIGHT - The administration of transformation: a case study of implementing welfare reform in the UK; Part Three: Processes: the changing spaces of welfare governance; NINE - Administering global welfare: public management, governance and the new role of INGOs; TEN - The fight against unemployment as a main concern of European social policy: the implications of a new, local-level approach; ELEVEN - From government fragmentation to local governance: welfare reforms and lost opportunities in Italy

TWELVE - Reforming welfare governance: reflectionsIndex; Also available from The Policy Press

#### Sommario/riassunto

While reforms of welfare policies have been widely analysed, the reform of welfare administration has received far less attention. Using empirical case studies, this book provides significant new insights into the way welfare administration is being internationally transformed. Particular attention is given to the effect on welfare clients, staff and agencies. "Administering welfare reform" presents a critical analysis of governance practices in welfare administration and examines shifts in the participants, practices and processes of welfare administration. It presents original empirical case studies that highlight the effects of reforming welfare governance on welfare subjects, staff and agencies and provides a much-needed international and comparative perspective of changing welfare governance. This book is aimed at scholars and advanced students of sociology, social policy, economics, public administration and management, as well as social policy practitioners and service delivery workers.