Record Nr. UNINA9910968572903321 Autore Rummler Geary A **Titolo** Improving performance: how to manage the white space on the organization chart // Geary A. Rummler, Alan P. Brache San Francisco, : Jossey-Bass, c2013 Pubbl/distr/stampa 9781283851404 **ISBN** 1283851407 9781118225592 1118225597 Edizione [3rd ed.] Descrizione fisica 1 online resource (290 p.) BracheAlan P. <1950-> Altri autori (Persone) Disciplina 658.4/02 Soggetti Industrial productivity Performance Organizational effectiveness Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Includes index. Note generali pt. 1. A framework for improving performance -- pt. 2. Exploring the Nota di contenuto three levels of performance -- pt. 3. Applying the three levels of performance. Improving Performance is recognized as the book that launched the Sommario/riassunto Process Improvement revolution. It was the first such approach to bridge the gap between organization strategy and the individual. Now, in this revised and expanded new edition, Gary Rummler reflects on the key needs of organizations faced with today's challenge of managing change in today's complex world. The book shows how to apply the

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