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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Intro -- Contents -- Preface -- Acknowledgements -- 1 Clinical error: the scale of the problem -- The Harvard Medical Practice Study 1984 -- The Quality in Australian Healthcare Study 1992 -- The University College London Study 2001 -- Danish, New Zealand, Canadian, and French studies -- The frequency and costs of adverse drug events -- Accuracy of retrospective studies -- Error rates revealed in retrospective studies are of the same order of magnitude as those found in observational studies -- Error rates according to type of clinical activity -- Deaths from adverse events -- Extra bed days as a consequence of error -- Criminal prosecutions for medical errors -- Reliability: other industries -- Reliability: healthcare -- References -- 2 Clinical errors: What are they? -- Sources of error in primary care and office practice -- Sources of error along the patient pathway in hospital care and potential methods of error prevention -- Errors in dealing with referral letters -- Errors of identification -- Errors in note keeping -- Errors with medical records in general -- Other slips in letters that you have dictated -- Errors as a consequence of patients failing to attend appointments for investigations or for outpatient consultations --

Washing your hands between patients and attention to infection control -- Admission to hospital -- Diagnostic errors in general -- Errors in drug prescribing and administration -- Reducing errors in blood transfusion -- Intravenous drug administration -- Errors in the operating theatre -- The use of diathermy -- Harm related to patient positioning -- Leg supports that give way -- Generic safety checks prior to any surgical procedure -- Failure to give DVT prophylaxis -- Failure to give antibiotic prophylaxis -- Errors in the postoperative period -- Shared care -- Medical devices -- References.

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the safety of your patients -- 11 Conclusions -- Glossary -- A -- B -- C -- E -- F -- H -- I -- L -- M -- N -- O -- P -- R -- S -- T -- U -- W -- Appendices -- Appendix 1: Initiating a safety-critical (verbal) communication (STAR) -- Appendix 2: I-SBAR-to describe a (deteriorating) patient's condition -- Appendix 3: General patient safety tools -- Appendix 4: Red flags (the symptoms and signs of an impending error) -- Index -- A -- B -- C -- D -- E -- F -- G -- H -- I -- J -- K. L -- M -- N -- O -- P -- Q -- R -- S -- T -- U -- V -- W.

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#### Sommario/riassunto

Practical Patient Safety demonstrates how core principles of safety from industries such as aviation, nuclear and petrochemical can be applied in surgical and medical practice, giving the reader practical advice on how to start patient safety training within his or her department or hospital.

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