

1. Record Nr.	UNINA9910967201903321
Autore	Perry Lewis
Titolo	Front desk management . 1 // Lewis Perry
Pubbl/distr/stampa	Chandni Chowk, Delhi, : Global Media, 2009
ISBN	1-282-96778-9 600-00-2429-0 93-80075-18-9
Edizione	[1st ed.]
Descrizione fisica	1 online resource (170 p.)
Soggetti	Hotel front desk personnel Hotel management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Cover title. "Education for everyone."
Nota di contenuto	Table of Contents; Front Office Management; Front Office Components; Customer Care; Customer Relationship; Hotel Manager and Guest Service; Hotel Reservation; Internet Reservation Module Demonstration; Hospitality Software
Sommario/riassunto	Front Office Management Front Office Components Customer Care Customer Relationship Hotel Manager and Guest Service Hotel Reservation Internet Reservation Module Demonstration Hospitality Software"