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Nota di contenuto	Intro -- Information and Communication Technologies in the Welfare Services -- Contents -- Introduction Information and Communication Technologies in the Welfare Services: Wired Wonderland or Hypertext Hell? -- Part One: Social Work and Social Care -- Chapter 1. The Caring Professions and Information Technology: In Search of a Theory -- Chapter 2. Using the Internet for Evidence-based Practice -- Chapter 3. Real Records, Virtual Clients -- Chapter 4. Technology and Systems of Referral Taking in Social Services: From Narrative to Code -- Chapter 5. Internet Child Abuse -- Part Two: Health and Welfare -- Chapter 6. Information Technology and the Organization of Patient Care -- Chapter 7. Health, Collaborative Learning and the Collapse of Professionalism? The Information Brothel -- Chapter 8. From Self-service Welfare to Virtual Self-help -- Chapter 9. Consumers, the

Internet and the Reconfiguration of Expertise -- Conclusion  
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**Sommario/riassunto**

Discussing issues such as child abuse and the Internet, computer mediated self-help and collaborative learning, this is a ground-breaking book in the field of social care, bringing well-researched and up-to-date discussion of all aspects of information technology to those working and studying in health and social care.

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