

1. Record Nr.	UNINA9910966520203321
Autore	Bloetscher Frederick
Titolo	Utility management for water and wastewater operators / / Frederick Bloetscher
Pubbl/distr/stampa	Denver, Colo., : American Water Works Association, 2011
ISBN	1-61300-154-1
Edizione	[1st ed.]
Descrizione fisica	1 online resource (495 p.)
Disciplina	363.6/1068
Soggetti	Waterworks Water utilities - Management Water-supply Sewerage
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	<p>""UTILITY MANAGEMENT FOR WATER AND WASTEWATER OPERATORS"";</p> <p>""Table of Contents""; ""About the Author""; ""Acknowledgments"";</p> <p>""Preface""; ""Introduction""; ""Regulations Affecting Water and Wastewater Operations""; ""Water and Wastewater Operations"";</p> <p>""Planning for Operations and Maintenance of Assets""; ""Employment Rules and Managing Employees""; ""Supervision of Operations"";</p> <p>""Management of the Utility""; ""Utility Planning""; ""Developing the Capital Improvement Plan""; ""Capital Construction""; ""Capital Funding Mechanisms""; ""Cost of Service Delivery""</p> <p>""Methods for the Establishment of Rates, Fees, and Charges""</p> <p>Financial Policies and Evaluations of Financial Health of the Utility"";</p> <p>""Customer Service and Public Relations""; ""Public Responsibility"";</p> <p>""Index""</p>
Sommario/riassunto	<p>The book gives you an excellent understanding of the responsibilities and functions of the water or wastewater utility manager. You'll get methods, techniques, step-by-step plans, and more to shorten your learning curve and help you in your new position in water or wastewater utility management. This book introduces water utility management principles and practices to new managers, as well as anyone who wishes to move into utility management. The book</p>

explains the organization, management, and function of water and wastewater systems; regulations, operations and governance; capital funding, fees, and rates; and personnel, finance, customer service, planning, and public responsibility. Includes a CD containing the appendixes.

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