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Autore	Burtonshaw-Gunn Simon A
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Altri autori (Persone)	SalamehMalik G
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Nota di contenuto	ESSENTIAL TOOLS FOR ORGANIZATIONAL PERFORMANCE; CONTENTS; ACKNOWLEDGEMENTS; ABOUT THE AUTHORS; INTRODUCTION; CHAPTER 1: PROCESS IMPROVEMENT; CHAPETR 2: CHANGE MANAGEMENT AND ORGANIZATIONAL DEVELOPMENT; CHAPETR 3: PEOPLE-FOCUSED PERFORMANCE MANAGEMENT; CHAPTER 4: KNOWLEDGE MANAGEMENT AND PERFORMANCE; CHAPETR 5: ORGANIZATIONAL DEVELOPMENT AND PERFORMANCE THROUGH COLLABORATIVE WORKING; REFERENCES; INDEX
Sommario/riassunto	This book focuses on organizational development for increased business performance. The text and models cover process management, leading to change management and organizational development. Burtonshaw-Gunn and Salameh show that process implementation in any business depends on two key factors. First, the

role of knowledge management in organizational and individual improvement is vital. Secondly, performance management for individual employees, and collaboration between organizations can bring about lasting change and development. Each chapter presents a balance between the organization's and

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