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Altri autori (Persone)	Von Raffler-EngelWalburga <1920-2009.>
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Nota di contenuto	DOCTOR-PATIENT INTERACTION; Editorial page; Title page; Copyright page; About the contributors; Table of Contents; Preface; Introduction; Doctor-patient relationships in the 1980's; An intercultural communication gap: North American Indians vs. the mainstream medical profession; Medical history-taking as an interactive event; Linguistic means of social distancing in physician-patient communication; The psychoanalytic discourse; Verbal and nonverbal communication in a family practice consultation: a focus on the physician-patient relationship; The dialogics of a doctor-patient relationship Doctor-patient interactions in cases of severe oligophrenia and dementia Doctor talk and Hawaiian 'talk story': the conversational organization of a clinical encounter; Physician-patient relations in Judaism; Parent-professional communication relative to medical care decision making for seriously ill newborns; Epilogue; Interview with a gynecologic oncologist on doctor-patient interactions; Letters from a resident; Ten keys to better doctor-patient relations; Summaries
Sommario/riassunto	This volume covers many of the ways of speaking that create problems between doctor and patient. The questions under consideration in the present book are the following: How is the doctor-patient interaction structured in a particular culture? What takes place during the process?

What causes misunderstandings, lack of cooperation and even total non-compliance? What is the outcome of the interaction and how does the patient benefit from it? Finally, and this is the ultimate purpose of this book: How can the interaction be improved so that an optimum outcome is assured for the patient with maxim
