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Nota di contenuto	<p>part Part I Setting the scene -- chapter 1 The Agency idea -- Sometimes old, sometimes new, sometimes borrowed, sometimes untrue / Colin Talbot -- chapter 2 What is available and what is missing in the study of quangos? / Geert Bouckaert -- part PART II Agencies, quangos and contracts in the heartlands of the New Public Management -- chapter 3 Adapting the agency concept -- Variations within Next Steps / Francesca Gains -- chapter 4 Executive agencies and joined-up government in the UK / Oliver James -- chapter 5 Contracting and accountability -- A model of effective contracting drawn from the U.S. experience / Jocelyn M. Johnston -- chapter 6 Contractualism and performance measurement in Australia / Linda McGuire -- chapter 7 The agency concept in North America: failure, adaptation and incremental change -- Failure, adaptation, and incremental change / Andrew Graham -- part Part III Autonomization in continental Europe and Japan -- chapter 8 Quangos in Dutch government / Sandra Van Thiel -- chapter 9 Lost in translation? Shifting interpretations of the concept of agency: the Dutch case -- Shifting interpretations of the concept of agency: the Dutch / Amanda Smullen -- chapter 10 Central agencies in Sweden -- A report from Utopia / Jon Pierre -- chapter 11 Agencification in Japan -- Renaming or revolution? / Kiyoshi Yamamoto -- part Part IV Autonomization in the developing and transitional countries -- chapter 12 New public management in a developing country -- Creating executive agencies in Tanzania / Janice Caulfield -- chapter 13 Putting new public management to good use -- Autonomous public organizations in Thailand / Bidhya Bowornwathana -- chapter 14 The design, performance and sustainability of semi-autonomous revenue authorities in Africa and Latin America / Robert R. Taliercio Jr -- chapter 15 Castles built on sand? -- Agencies in Latvia / Christopher Pollitt -- chapter 16 A radical departure? -- Executive agencies in Jamaica / Colin Talbot -- part Part V Overview -- chapter 17 Theoretical overview / Christopher Pollitt.</p>
Sommario/riassunto	<p>Public sector bureaucracies have been subjected to harsh criticism. One solution which has been widely adopted over the past two decades has been to 'unbundle government' - that is to break down monolithic departments and ministries into smaller, semi-autonomous 'agencies'. These are often governed by some type of performance contract, are at 'arm's length' or further from their 'parent' ministry or department and are freed from many of the normal rules governing civil service bodies. This, the first book to survey the 'why' and the 'how' of this epidemic of 'agencification', is essential reading for advanced students and researchers of public management. It includes case studies from every continent - from Japan to America and from Sweden to Tanzania, these 14 case studies (some covering more than one country) critically examine how such agencies have been set up and managed.</p>