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| Autore                  | Seltzer Richard, Ph. D.                                                                                                                                                                                                                                                                                                                                                                          |
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| Descrizione fisica      | 1 online resource (466 p.)                                                                                                                                                                                                                                                                                                                                                                       |
| Altri autori (Persone)  | OchsHolona LeAnne                                                                                                                                                                                                                                                                                                                                                                                |
| Disciplina              | 331.2/166                                                                                                                                                                                                                                                                                                                                                                                        |
| Soggetti                | Tipping<br>Tipping - Social aspects                                                                                                                                                                                                                                                                                                                                                              |
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| Note generali           | Description based upon print version of record.                                                                                                                                                                                                                                                                                                                                                  |
| Nota di bibliografia    | Includes bibliographical references and index.                                                                                                                                                                                                                                                                                                                                                   |
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| Sommario/riassunto      | Gratuity provides a perspective on nonstandard compensation that demonstrates the process by which tipping norms have an impact on the experiences of workers. Understanding this under-researched perspective reveals a great deal about the role of norms in economic transactions as well as the management practices that shape the work environment and enhance organizational performance. |