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de jaren tachtig / Geert Mak

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COHESIONREDPOINT; MUDA; Part 3 Universal Patterns of Outstanding Group Performance; Chapter 7 Making Decisions; LEADERSHIP SPECTRUM; CONSENSUS; OPEN- CLOSE- DECIDE; Chapter 8 Building an Intentional Culture; CULTURE; CONGRUENCE; FEEDBACK as CARING; Chapter 9 Social Contracting and Accountability within the Group; REQUEST; TRUST; BREACH; Chapter 10 Saying and Not Saying; Listening and Not Listening; PERIMETER; FACTS, STORIES, and BELIEFS; GOSSIP; Part 4 Universal Patterns of Group Failure; Chapter 11 Overcoming Resistance; LAGGARDS; FRAGMENTATION; SAME-DIFFERENT

Chapter 12 Managing Intractable DilemmasBIG HAT- LITTLE HAT; RIGHT versus RIGHT; RESOLUTION PRINCIPLES; Chapter 13 Avoiding Tripping Hazards; CHASE- LOSE; PROCESS- CONTENT; SHAPE SHIFTING; Chapter 14 Refusing to Hide Out; VICTIM- LEADER; COURT- LOCKER ROOM; CONFUSION; Part 5 Universal Patterns of Thriving in Ambiguity; Chapter 15 Avoiding Bright and Shiny Objects and Squirrels; A CLEARING; ISSUES FORWARD; Chapter 16 Taking Great Care of Yourself; COMMITMENT versus ATTACHMENT; BE; Notes; Index of The Primes; About The Author

Sommario/riassunto

Discover fundamental principles of high-stakes change and organizational transformation The ""primes"" are universal and unavoidable patterns of group behavior that emerge whenever people attempt to transform systems or collaborate to solve complex problems. Every change agent has felt their effect, but few can recognize, anticipate, and manage them. Unacknowledged, the primes can put any leadership agenda at risk. Once mastered, the primes become a force that drives intended outcomes. The Primes is a field manual for anyone ready to step up to serious challenges, predict and m