1. Record Nr. UNINA9910962616403321 Autore Meilasari-Sugiana Astrid **Titolo** Financial Technology Adoption in Greater Jakarta: Patterns, Constraints and Enablers / / Astrid Meilasari-Sugiana, Siwage Dharma Negara, Yew-Foong Hui Singapore:,: ISEAS-Yusof Ishak Institute,, 2023 Pubbl/distr/stampa **ISBN** 9789815011555 9815011553 Edizione [1st ed.] 1 online resource : digital, PDF file(s) Descrizione fisica Collana Trends in Southeast Asia; ; issue 9, 2022 Disciplina 330.9598 Soggetti Financial services industry - Indonesia - Jakarta Finance, Personal - Indonesia - Jakarta Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Title from publisher's bibliographic system (viewed on 14 Nov 2025). Nota di contenuto Frontmatter -- FOREWORD -- EXECUTIVE SUMMARY -- INTRODUCTION -- SAMPLING, DATA COLLECTION METHODS AND SURVEY LIMITATIONS -- FINANCIAL TECHNOLOGY USE IN GREATER JAKARTA -- CATEGORIES OF FINTECH ADOPTED BY GREATER JAKARTA'S COMMUNITIES --FINTECH ENTERPRISES POPULAR AMONG GREATER JAKARTA'S LOWER-INCOME COMMUNITY -- CONSTRAINTS FOR FINTECH ADOPTION --ENABLERS FOR FINTECH ADOPTION -- CONCLUSION -- APPENDIX: A LOGISTIC MODEL FOR FINTECH ADOPTION -- REFERENCES Sommario/riassunto This article reports the findings of an online survey conducted in November - December 2021 on Indonesians' experience and perception of fintech tools, focusing on fintech adoption in the Greater Jakarta region, which besides Jakarta, includes Bogor, Depok, Tangerang and Bekasi. One key finding is that, in the Greater Jakarta region, socio-economic status as measured by income is not a key determinant of fintech adoption. This is likely due to the more developed and mature ICT infrastructure in the Greater Jakarta region. which makes fintech tools readily accessible. However, the kinds of fintech tools that are more likely to be used - M-banking, E-wallet,

Online Lending, Investment, Donations, and so on - are influenced by factors such as income, education, gender, age and occupation,

suggesting that different fintech tools appeal to different groups in society according to their needs and resources. Psychological factors that are important in the adoption of fintech include having many choices in the needed financial services and feeling in control. While fintech users are concerned about data leaks and fraud, this does not deter them from using fintech. It may be anticipated that with the deepening of ICT infrastructure and public education on the safe use of fintech, fintech usage in Indonesia will continue to spread throughout the country.