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Chapter 5: Supporting and Motivating Supervisors and StaffSUPPORTING SUPERVISORS AND STAFF; SAFETY AT WORK: THE RESPONSIBILITY OF SUPERVISORS; WHY BE A SUPERVISOR, ANYWAY?; DUTIES OF EMPLOYEES TO SUPERVISORS AND THE WORKPLACE; MOTIVATING SUPERVISORS AND STAFF; TIME MANAGEMENT FOR SUPERVISORS AND MANAGERS; THE COMPLEXITY OF MOTIVATION; THE LIMITATIONS OF MOTIVATION RESEARCH; SUMMARY; DISCUSSION AND REVIEW; ENDNOTES;

ADDITIONAL REFERENCES; Chapter 6: Appraising and Promoting People in Security Programs; THE DIFFICULTIES OF PERFORMANCE APPRAISAL; WHO SHOULD BE APPRAISED AND WHEN?

APPRAISAL FOR ALL LEVELS AND BY ALL LEVELSWHAT TYPES OF EVALUATION DO WORKERS PREFER?; WHAT NEEDS TO BE EVALUATED?; USING A FORMAL APPRAISAL DOCUMENT; JOB PERFORMANCE RATING; THE NEED FOR APPRAISAL DOCUMENTATION; OTHER WRITTEN APPRAISAL TECHNIQUES; THE APPRAISAL INTERVIEW; ASSESSING PERFORMANCE AMONG DIFFERENT EMPLOYMENT LEVELS; REVIEWING MANAGEMENT STRATEGY; PERFORMANCE REVIEWS FOR SENIOR MANAGEMENT; THE LIMITATIONS OF APPRAISALS; THE PROMOTION PROCESS; WHAT'S WRONG WITH PROMOTION?; WHY PROMOTIONS ARE IMPORTANT; SUMMARY; DISCUSSION AND REVIEW; ENDNOTES; ADDITIONAL REFERENCES

Part II: Special Issues in Security Management

Sommario/riassunto

The second edition of Security Operations Management continues as the seminal reference on corporate security management operations. Revised and updated, topics covered in depth include: access control, selling the security budget upgrades to senior management, the evolution of security standards since 9/11, designing buildings to be safer from terrorism, improving relations between the public and private sectors, enhancing security measures during acute emergencies, and, finally, the increased security issues surrounding the threats of terrorism and cybercrime. An ideal reference for
