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Altri autori (Persone)	MabokelaReitumetse Obakeng
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Nota di contenuto	part I. Workplace relationships and intergroup differences -- part II. Leadership challenges in a diverse workplace: Understanding intergroup differences to create inclusive schools -- part III. Leadership using a strategic process.
Sommario/riassunto	The authors provide teachers and school leaders concrete suggestions to address workplace relationships; to respond to intergroup conflict; to create positive exchanges among different ethnic groups of teachers; and to create a strategic process to address diversity issues.