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Sommario/riassunto

Record Nr. UNINA9910961106903321 Autore Blindenbacher Raoul Titolo The black box of governmental learning: the learning spiral -- a concept to organize learning in governments / / by Raoul Blindenbacher in collaboration with Bidjan Nashat Washington, D.C.:,: International Bank for Reconstruction and Pubbl/distr/stampa Development/World Bank, , c2010 **ISBN** 9786612725760 9781282725768 1282725769 9780821384749 0821384740 Descrizione fisica xx, 183 pages: illustrations;; 23 cm Altri autori (Persone) NashatBidjan <1979-> Disciplina 352.6/69 Soggetti Public administration - Evaluation Organizational learning Active learning Government executives - In-service training Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references. Nota di contenuto Title; Copyright; The Black Box of Governmental Learning Outline; Table of Contents; Foreword; Preface; Executive Summary; 1 Introduction; 1.1 Why Learning in Governments?; 1.2 A Concept to Organize Learning in Governments; 1.3 Outline of the Book; Part I Analytical and Theoretical Considerations; 2 Analytical Concepts of Governmental Learning; 3 Theoretical Concepts of Governmental Learning: 4 A New Concept of Governmental Learning- The Learning Spiral; Part II Practical Application; 5 Inthernational Conference; 6 Multiyear Global Program Roundtables: 7 Study Tour 8 Evaluation-Based Workshop9 Multimedia Training and E-Learning Initiative; 10 Conclusions and Outlook; Bibliography; List of Boxes,

Figures, Tables, and Photographs; Author Biographies

Little is known about how governments learn best or what exactly makes them change their behavior in a targeted way. Governments

Sommario/riassunto

consist of thousands of state officials and numerous institutional unitsthe executive branch, parliaments, the judiciary, and the civil servicewhich function under unique political conditions and environments. Experience has shown that they learn differently than individuals and/or organizations do. Governmental learning is considered a complex and hard-to-conceptualize matter; it must address many cultural, political, religious, and social particularities; psychol