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Sommario/riassunto	Little is known about how governments learn best or what exactly makes them change their behavior in a targeted way. Governments

consist of thousands of state officials and numerous institutional units—the executive branch, parliaments, the judiciary, and the civil service—which function under unique political conditions and environments. Experience has shown that they learn differently than individuals and/or organizations do. Governmental learning is considered a complex and hard-to-conceptualize matter; it must address many cultural, political, religious, and social particularities; psychol

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