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Sommario/riassunto

Workload transition is a potentially crucial problem in work situations wherein operators are faced with abrupt changes in task demands. People involved include military combat personnel, air-traffic controllers, medical personnel in emergency rooms, and long-distance drivers. They must be able to respond efficiently to sudden increases in workload imposed by a failure, crisis, or other, often unexpected, event. This book provides a systematic evaluation of workload transition. It focuses on a broad spectrum of activities ranging from team cooperation to the maintenance of this problem on a theoretical level and offers several practical solutions.
