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Nota di contenuto	""Front Matter""; ""Preface""; ""Acknowledgment of Reviewers""; ""Contents""; ""1 Introduction""; ""2 Information Technology Trends Relevant to Crisis Management""; ""3 Information Technology Research Opportunities""; ""4 Achieving an Impact in the Crisis Management Community""; ""5 The Broader Context: Information Technology in Government""; ""A Detailed Workshop Agenda and Participants""; ""B Brief Case Studies of Crises""; ""C Synopsis of the CSTB Report Computing and Communications in the Extreme""
Sommario/riassunto	This workshop summary was produced in the course of a broader study that is exploring how information technology research can foster new and improved government services, operations, and interactions with citizens. This workshop summary examines how this technology can contribute to more-effective response and recovery efforts to crises such as natural disasters or terrorist attacks, as well as to mitigation and preparedness in order to reduce the impact of these events.

