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Sommario/riassunto	What do I do now? Every mediator asks themselves this. Answering 50 common ethical, practical and technical problems that arise at mediations, with key practice points highlighted in Q&A format. Topics include: Impartiality: You arrive at the mediation and suddenly realise that you know one of parties. What do you do?Joint Opening Sessions: One side wants one the other doesn't. What do you do?Bad behaviour: One party is secretly recording the mediation. What do you do?Offers: Neither side will make an offer. They both say they want to hear from the other side first. What do you do? Stages covered: Pre-mediationAt the mediationThe End of the Mediation and After Each entry includes: The core issues behind the question Case studies of authentic, anonymized, true-life examples The ethical, legal, procedural and commercial issues highlighted and explained in straightforward

languageAdvice on your options: proven tips for immediate  
useChecklists, sample emails, scripts and templates.Cross-references  
to cases, protocols, codes of conduct.This title is included in  
Bloomsbury Professional's Mediation online service.

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