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Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Living with complexity -- The power of complexity -- How simple things can complicate -- Social signifiers -- Sociable design -- Systems & services -- The design of waiting lines -- Taming complexity : a partnership -- Living with complexity : the challenge.
Sommario/riassunto	Why we don't really want simplicity, and how we can learn to live with complexity.