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Autore	Fineman Stephen
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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Introduction Where Does Emotion Come From? PART ONE: ORGANIZING WITH EMOTION Recruiting Emotion Being Emotionally Intelligent Virtually Emotion Leading and Following - with Emotion Emotion and Decisions Emotion and Change PART TWO: EMOTIONAL INJURIES Stress as Emotion and Fashion Bullying and Violence at Work Sexual Harassment Downsized Concluding Reflections
Sommario/riassunto	This introductory text on emotions is aimed specifically at students of management and organization studies. Written accessibly, it avoids pat prescriptions, but leaves the reader with challenging questions about the intrinsic nature of emotions to the design and management of organizations.