

1. Record Nr.	UNINA9910957660303321
Autore	Johnson Meagan <1970->
Titolo	Generations, Inc : from boomers to linksters--managing the friction between generations at work / / Meagan Johnson and Larry Johnson
Pubbl/distr/stampa	New York, : AMACOM, c2010
ISBN	9786612568695 9781621984672 1621984672 9781282568693 1282568698 9780814415764 0814415768
Edizione	[1st edition]
Descrizione fisica	1 online resource (273 p.)
Altri autori (Persone)	JohnsonLarry <1947->
Disciplina	658.30084
Soggetti	Diversity in the workplace - Management Intergenerational relations Intergenerational communication Conflict of generations Personnel management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	CONTENTS; ACKNOWLEDGMENTS; AUTHORS' NOTE; CHAPTER 1 Signposts: Harbingers of Things to Come; CHAPTER 2 Baby Boomers: The Elephant in the Python; CHAPTER 3 Managing Boomers; CHAPTER 4 Big Bird, Wayne's World, and Home Alone: Signposts for Generation X; CHAPTER 5 Managing Generation X; CHAPTER 6 The Next Elephant in the Python: Signposts for Generation Y; CHAPTER 7 Managing Generation Y; CHAPTER 8 Old Dogs Have Lots to Offer: Signposts for the Traditional Generation; CHAPTER 9 Managing the Traditional Generation; CHAPTER 10 Cell Phones and Hanna Montana: Signposts for the Linkster Generation CHAPTER 11 Managing the Linkster GenerationCHAPTER 12 Different Strokes for Different Folks: A Model for Managing Across Generational

Boundaries; APPENDIX A: Resolving Intergenerational Conflict;
APPENDIX B: A Quick-Reference Guide to the Book; NOTES; INDEX; A; B;
C; D; E; F; G; H; I; J; K; L; M; N; O; P; Q; R; S; T; U; V; W; Y; Z

Sommario/riassunto

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