1.	Record Nr.	UNINA9910956626003321
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	Titolo	The dynamics of performance management : constructing information and reform / / Donald P. Moynihan
	Pubbl/distr/stampa	Washington, D.C., : Georgetown University Press, 2008
	ISBN	9781589014350 1589014359 9781435648715 1435648714
	Edizione	[1st ed.]
	Descrizione fisica	1 online resource (265 p.)
	Collana	Public management and change
	Disciplina	352.6/6
	Soggetti	Performance - Management Organizational effectiveness Administrative agencies - United States - Management
	Lingua di pubblicazione	Inglese
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
	Note generali	Description based upon print version of record.
	Nota di bibliografia	Includes bibliographical references and index.
	Nota di contenuto	An era of governance by performance management -- Performance management as doctrine -- The partial adoption of performance management reforms in state governments -- Explaining the partial adoption of performance management reforms -- Explaining the implementation of performance management reforms -- The interactive dialogue model of performance information use -- Performance management under George W. Bush -- PART and the interactive dialogue model -- Dialogue routines and learning forums -- Rethinking performance management.
	Sommario/riassunto	Efficiency. Innovation. Results. Accountability. These, advocates claim, are the fruits of performance management. In recent decades government organizations have eagerly embraced the performance modelubut the rush to reform has not delivered as promised. Drawing on research from state and federal levels, Moynihan illustrates how governments have emphasized some aspects of performance managementusuch as building measurement systems to acquire more performance dataubut have neglected wider organizational change that would facilitate the use of such information. In his analysis of why and

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