

1. Record Nr.	UNINA9910956237303321
Autore	Immordino Kathleen M
Titolo	Organizational assessment and improvement in the public sector / / Kathleen M. Immordino
Pubbl/distr/stampa	New York, : CRC Press, 2009
ISBN	1-351-55560-X 1-351-55561-8 1-315-09027-9 1-282-29680-9 9786612296802 1-4200-8421-6
Edizione	[1st.]
Descrizione fisica	1 online resource (254 p.)
Collana	American Society for Public Administration book series on public administration & public policy
Disciplina	352.3/5
Soggetti	Organizational effectiveness - United States - Evaluation Administrative agencies - United States - Management - Evaluation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Previously issued in print: Boca Raton: Auerbach, 2008.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Front cover; Contents; Prologue; Foreword; Acknowledgments; About the Author; Chapter 1. Organizational Assessment and the Public Sector; Chapter 2. Assessment as a Communication Process; Chapter 3. Applying Assessment Practices in the Public Sector; Chapter 4. The Public Sector Assessment and Improvement Model; Chapter 5. Implementing a Self-Assessment Program; Chapter 6. Assessment, Improvement, and the Process of Organizational Change; Chapter 7. Case Studies and Best Practices in Assessing Public Sector Organizations; Chapter 8. The Future of Assessment Appendix A: The Public Sector Assessment and Improvement Model Appendix B: The Public Sector Assessment and Improvement Model-Short Form; Appendix C: Exercises; Appendix D: Tools for Organizational Change Efforts; Glossary; Bibliography; Index; Back cover
Sommario/riassunto	In order to implement an integrated cycle of assessment, planning, and improvement, government agencies need a framework for

organizational assessment that speaks to their unique needs. This book provides those who manage or work in government with an understanding of and a methodology for assessment.
