

1. Record Nr.	UNINA9910955313003321
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Titolo	Case studies in 21st century school administration : addressing challenges for educational leadership / / David L. Gray, Agnes E. Smith
Pubbl/distr/stampa	Thousand Oaks, : Sage Publications, c2007
ISBN	9781452235974 145223597X 9781412927529 1412927528 9781452222790 1452222797 9781322306254 1322306257
Edizione	[1st ed.]
Descrizione fisica	1 online resource (xiv, 208 p.)
Altri autori (Persone)	Smith Agnes E. <1949->
Disciplina	371.2/011
Soggetti	School administrators - Training of School management and organization
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 181-182) and index.
Nota di contenuto	Cover ; Contents ; Preface ; Acknowledgments ; A Guide to Using Case Studies; A Matrix of Case Studies ; Case 1 - A Teacher's Absences Create Problems: Holding Teachers Accountable for Excessive Absences ; Case 2 - A Good Teacher Turns Bad: Stress at Home Creates Problems at School Case 3 - Experienced Teachers Need Clear Expectations, too: Handling Conflicts with Practiced EducatorsCase 4 - Grandmother's Medicine: A Medical Emergency at School ; Case 5 - Is Dismissal Justified? An Effective Teacher Faces a Moral Issue ; Case 6 - School Property is Missing: An Employee is Caught Stealing; Case 7 - Who has the Missing Crayons? Dealing with Chronic Theft Case 8 - A Good Student Earns Detention: Poor Grades for Misbehavior at SchoolCase 9 - Copyright and the Computer: Regulations Governing

Technology ; Case 10  
- Too Much Parent Involvement! Organizations Need Boundaries  
; Case 11 - Double Promotion? Parents Want Child to Skip a Grade  
; Case 12 - A Problem with Inclusion: Inadequate Resources for Special  
Education  
Case 13 - Poor Evaluations for a Teacher: Reassigning an Ineffective  
Educator Case 14  
- Missing Booster Club Funds: Athletic Funds are Missing; Case 15 -  
Mentoring New Teachers: A Transition to the Classroom  
; Case 16 - A Gift for the Principal: ""Fringe"" Benefits?  
; Case 17 - Unprofessional Behavior: A Teacher Retains a Student Who  
didn't Fail  
Case 18 - It All Depends on the Numbers: Teacher Success is Based on  
Test ScoresCase 19 - All A's are not Enough: Rewards Must be Earned;  
Case 20 - The Community won't Understand: Diversity Becomes  
Unpopular; Case 21 - Every Day Counts: School Attendance is  
Important; Case 22 - Illegal Drugs at School: Zero Tolerance Policies  
; Case 23 - Internet Use Violations: Threats over the World Wide Web;  
Bibliography ; Appendix A: ISLLC Standards  
Appendix B: Annotated Suggested Readings

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### Sommario/riassunto

This text presents real-life case studies portraying the challenges that school leaders face, including issues of diversity, school improvement & limited resources. It helps to practice resolving complex issues in primary & secondary school settings through reflective questions, activities & assessment tools for skill development.

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