

1. Record Nr.	UNINA9910954952003321
Autore	Katzenbach Jon R. <1932->
Titolo	Leading outside the lines : how to mobilize the (in)formal organization, energize your team, and get better results / / Jon R. Katzenbach, Zia Khan
Pubbl/distr/stampa	San Francisco, : Jossey-Bass, c2010
ISBN	9786612549809 9781282549807 1282549804 9780470621042 0470621044
Edizione	[1st ed.]
Descrizione fisica	1 online resource (243 p.)
Altri autori (Persone)	Inayat-KhanZia <1971->
Disciplina	658.4/092
Soggetti	Employee motivation Leadership Corporate culture
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Leading Outside the Lines: How to Mobilize the Informal Organization, Energize Your Team, and Get Better Results; Contents; Introduction: Like Talking to a Wall; The Wall as an Analogue; The Origins of This Book; About the Content and Structure of the Book; Part One: USING THE INFORMAL TO ENHANCE THE FORMAL; Chapter 1: The Logic of the Formal; the Magic of the Informal; Chapter 2: When the Balance Shifts; Chapter 3: Jumping Together; Part Two: MOTIVATING INDIVIDUAL PERFORMANCE; Chapter 4: It's All About the Work; Chapter 5: Values Driven, Not Values Displayed Chapter 6: It's Still About PerformancePart Three: MOBILIZING ORGANIZATIONAL CHANGE; Chapter 7: Setting the Fast Zebras Free; Chapter 8: Melting the Frozen Tundra; Chapter 9: Mobilizing: A Different Kind of Managing; Chapter 10: What to Do; In Conclusion; About Our Sources and Methodology; A Diagnostic Tool: Assessing Your Organizational Quotient; Notes; Acknowledgments; About the Authors; Index

Sommario/riassunto

An all-new approach to understanding the (in)formal connections of an organization. From the bestselling coauthor of the business classic *The Wisdom of Teams* comes an all-new exploration of the modern workplace, and how leaders and managers must embrace it for success. Katzenbach and Khan examine how two distinct factions together form the bigger picture for how organizations actually work: the more defined "formal" organization of a company-the management structure, performance metrics, and processes-and the "informal"-the culture, social networks, and ad hoc communities th
