

1. Record Nr.	UNINA9910915612503321
Autore	Rainey Daniel
Titolo	Online Dispute Resolution - Theory and Practice : A Treatise on Technology and Dispute Resolution
Pubbl/distr/stampa	The Hague : , : Boom Uitgevers Den Haag, , 2021 ©2021
ISBN	90-8974-360-X
Edizione	[2nd ed.]
Descrizione fisica	1 online resource (742 pages)
Altri autori (Persone)	KatshEthan Abdel WahabMohamed S. Abdel
Soggetti	Online dispute resolution Technology and law
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Table of Contents -- Foreword -- Introduction -- Chapter 1 Online Dispute Resolution (ODR): A Look at History -- Chapter 2 Ethical Principles and Standards for Online Dispute Resolution -- Chapter 3 Lessons from Online Dispute Resolution for Dispute System Design -- Chapter 4 The Human Touch in ODR: Trust, Empathy, and Social Intuition in Online Negotiation and Mediation -- Chapter 5 ODR and the Justice System -- Chapter 6 ODR Accessibility for Persons with Disabilities: We Must Do Better -- Chapter 7 Online Dispute Resolution Data Security -- Chapter 8 ODR and Cultural Components of Dispute Engagement -- Chapter 9 ODR for E-Commerce: Legal Standards and Developments in Asia and Europe -- Chapter 10 Online Dispute Resolution in US Courts Looking Back and Going Forward -- Chapter 11 ODR and Social Justice: Technology Not Tricknology -- Chapter 12 Online Dispute Resolution and Ombudsmanship, Observations on the Use of ODR by Ombudsman Practitioners -- Chapter 13 The Wake-Up to the Virtual Space in Arbitration -- Chapter 14 ODR and Negotiation -- Chapter 15 ODR and Mediation -- Chapter 16 ODR and Peacotech -- Chapter 17 Artificial Intelligence and the Future of Dispute Resolution -- The Age of AI-DR -- Chapter 18 Application of the General Data Protection Regulation and Cybersecurity Requirements to Digital Dispute Resolution -- Chapter 19 Smart Contracts and Blockchain --

Chapter 20 ODR in Canada -- Chapter 21 ODR and Innovation in the United States -- Chapter 22 Mediation and ODR in Latin America and Argentina -- Chapter 23 ODR in Europe -- Chapter 24 Online Dispute Resolution and Africa -- Chapter 25 Online Dispute Resolution in China: Today and Future -- About the Authors

Sommario/riassunto

This book provides a comprehensive analysis of Online Dispute Resolution (ODR), exploring its theoretical and practical aspects. Edited by Daniel Rainey, Ethan Katsh, and Mohamed S. Abdel Wahab, the second edition updates and expands on ODR's global developments, incorporating new technologies such as blockchain and artificial intelligence. The book examines various facets of ODR, including facilitation, mediation, arbitration, and e-commerce. It is aimed at scholars, practitioners, and researchers interested in the intersection of dispute resolution and technology. The text addresses legal, ethical, and technical issues, offering insights into the future of dispute resolution in the digital age.
