

1. Record Nr.	UNINA9910898592203321
Autore	Mariani Ilaria
Titolo	Design Thinking as a Strategic Approach to E-Participation : From Current Barriers to Opportunities / / by Ilaria Mariani, Marzia Mortati, Francesca Rizzo, Alessandro Deserti
Pubbl/distr/stampa	Cham : , : Springer Nature Switzerland : , : Imprint : Springer, , 2025
ISBN	9783031721601 3031721608
Edizione	[1st ed. 2025.]
Descrizione fisica	1 online resource (176 pages)
Collana	PoliMI SpringerBriefs, , 2282-2585
Altri autori (Persone)	MortatiMarzia RizzoFrancesca DesertiAlessandro
Disciplina	370.115
Soggetti	Technological innovations Political planning Citizenship - Study and teaching Sociology, Urban Innovation and Technology Management Public Policy Citizenship Education Urban Sociology
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Introduction -- The Theoretical Background on E Participation -- An Overview on E Participation -- The Theoretical Background of Design Thinking for Public Sector Innovation -- Design Thinking Practices for E Participation -- Addressing E Participation Barriers with Design Thinking -- Future Research Directions.
Sommario/riassunto	This open access book examines how the adoption of Design Thinking (DT) can support public organisations in overcoming some of the current barriers in e-participation. Scholars have discussed the adoption of technology to strengthen public engagement through e-participation, streamline and enhance the relationship between government and society, and improve accessibility and effectiveness.

However, barriers persist, necessitating further research in this area. By analysing e-participation barriers emerging from the literature and aligning them with notions in the DT literature, this book identifies five core DT practices to enhance e-participation: (i) Meaning creation and sense-making, (ii) Publics formation, (iii) Co-production, (iv) Experimentation and prototyping, and (v) Changing organisational culture. As a result, this book provides insights into enhancing tech-aided public engagement and promoting inclusivity for translating citizen input into tangible service implementations. The book triangulates qualitative analysis of relevant literature in the fields of e-participation and DT with knowledge from European projects experimenting with public participation activities implying experimentation with digital tools. This research aims to bridge the gap between theoretical frameworks and practical application, ultimately contributing to more effective e-participation and digital public services.

---