1. Record Nr. UNINA9910887887003321 Autore Elo Maria Titolo Automotive Aftermarket: Global and Interdisciplinary Perspectives / / edited by Maria Elo, Fotios Katsardis Pubbl/distr/stampa Cham:,: Springer International Publishing:,: Imprint: Springer,, 2024 **ISBN** 3-031-62419-X Edizione [1st ed. 2024.] Descrizione fisica 1 online resource (374 pages) Collana Management for Professionals, , 2192-810X Altri autori (Persone) KatsardisFotios Disciplina 629.20688 Soggetti Industries International business enterprises Production management Management Sales management International Business **Operations Management** Sales and Distribution Lingua di pubblicazione Inglese **Formato** Materiale a stampa Monografia Livello bibliografico Nota di contenuto 1. Introduction -- Part I: Introduction to automotive aftermarket - a system relevant sector -- 2. Automotive aftermarket - introduction to a global business -- 3. Understanding the Automotive Aftermarket -- 4. An expert vignette from the American perspective – John R. Washbish, President and CEO -- 5. THE BIGGEST HIDDEN CHAMPION"- A vignette from Michael Söding, industry veteran from Schaeffler Group -- 6. Right to repair in the automotive industry -- Part II: Perspectives on knowledge, education and talent development -- 7. Marketing Information Systems in the Automotive After Sales Market -- 8. Vocational Education Training (VET) for Electrical Driven Cars: Development of a Training-Concept for the After-Sales Market (Project DIAKOM-E) -- 9. Gender equality at work: Tackling gender equality in

senior leadership in the automotive aftermarket -- 10. Acquiring talent for the automotive aftermarket- How sustainability is becoming a key driver in talent acquisition and development for the sector -- Part III:

Perspectives on regions, markets and internationalization -- 11. Automotive Aftermarket in the Western Balkans: Opportunities for the Region and the European Automotive Industry -- 12. Service design, marketing and automotive aftermarket- perspectives from a Polish study -- 13. The relevance and perception of African business potentials- German perspectives and strategies on internationalization to Africa -- Part IV: Perspectives on innovation, business ecosystems and global challenges -- 14. Innovation capabilities in the automotive aftermarket: Case study from Automechanika Frankfurt 2022 -- 15. How can the Nordic automotive aftermarket provide opportunities counteracting the challenges of disadvantaged entrepreneurs? -- 16. Automotive Remanufacturing- The ultimate form of circular economy -- 17. Leveraging Car Connectivity in the Automotive Aftermarket and Beyond.

Sommario/riassunto

The automotive aftermarket is a part of the global value network that involves manufacturing, trading, distributing and developing goods and services to global and local automotive markets. Sustainable mobility and automobiles, from passenger cars to heavy-duty vehicles, are existentially linked to transforming systems and multiple stakeholders across their life-cycles. Through diverse perspectives, this book reveals relevant trends and data, while shedding light on managerial aspects, circularity, institutions, operational linkages, and emerging challenges shaping future mobility. Further, it connects discussions on automotive aftermarket with global consumption of mobility, its sustainability, technology, sectoral knowledge, talent dynamics and relevant actors. The chapters offer global and interdisciplinary viewpoints, including theoretical and practical perspectives alike, of the under-researched automotive aftermarket. The sector represents a major source of revenues in the overall automotive industry contributing to functioning societies. The authors illustrate ongoing transformations of the global aftermarket addressing different challenges and opportunities posed by the globalization of markets and technological change. The book contributes to managerial understanding of the automotive aftermarket and its complexity.