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Sommario/riassunto

This book argues that patient safety is the cornerstone of high-quality healthcare, and that we need to highlight the positive impact of a Safety-11 approach to risk management to improve the quality of patient services and care. Moreover, the author emphasizes the importance of upskilling leaders with coaching capability within the healthcare facility so that decisions can be made quickly to prevent adverse events. In light of this, this book aims to equip clinical leaders across all levels and in all areas of healthcare organizations with the knowledge and skills to develop a patient safety culture in their team and organization based on evidence-based contemporary research into patient safety practices. The author also proposes strengthening leader capability by outlining how they can create a psychologically safe working environment and adopt a coaching leadership style that promotes staff wellbeing and patient care. This book provides strategies for leaders so they can ensure staff wellbeing at work and a patient-centric approach to patient care. It outlines how clinical leaders can support team members to reduce their stress, better utilize their strengths, practice mindfulness, remain positive, and build resilience in the face of adversity, whilst also fostering a workplace culture of trust, support, and compassion. Lastly, this book aims to provide high-level executives and experienced clinical leaders with contemporary knowledge of governance issues and the best practice methods concerning patient safety as a quality improvement strategy.

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