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Nota di contenuto	1 Emotional Intelligence – It Matters -- 2 Emotional Intelligence and Job Performance -- 3 The Role of Emotional Intelligence In Propelling: Productivity at Workplace -- 4 Stress and Emotional Intelligence -- 5 Emotional Intelligence and Leadership -- 6 Emotional Intelligence in Human Resource Management -- 7 Impact of Emotional Intelligence on Employee's Performance -- 8 Emotional Intelligence on Customer Experience in Service Domain.

## Sommario/riassunto

This book is a Machine-Generated Literature Overview of personal EI development. The book is about the importance of developing emotional intelligence in workplace, especially in managing people in an organizational space. It talks about propelling productivity by inducing emotional intelligence. It discusses how stress can be managed with emotional intelligence. The impact of emotional intelligence in developing leadership skills. It explores the role the factor of emotional intelligence in HRM. It critically examines why is it very necessary for an employee to have this trait of EI and develop it eventually for a successful survival. It discusses the importance of EI in customer service and in day-to-day life. The auto-summaries have been generated by a recursive clustering algorithm via the Dimensions Auto-summarizer by Digital Science handled by Subject Matter Experts and the editor(s) of this book. The editor(s) of this book selected which SN content should be auto-summarized and decided its order of appearance. Please be aware that these are extractive auto-summaries, which consist of original sentences, but are not representative of its original paper, since we do not show the full length of the publication. Please note that only published SN content is represented here, and that machine-generated books are still at an experimental stage.

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