1. Record Nr. UNINA9910877639303321

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Titolo Creating value in a regulated world: CFO perspectives / / Cedric Read

Pubbl/distr/stampa Chichester, England; ; Hoboken, NJ, : Wiley, c2006

ISBN 1-119-20589-1

1-280-72114-6 9786610721146 0-470-05791-2

Descrizione fisica 1 online resource (400 p.)

Disciplina 658.15/5

Soggetti Corporations - Finance

Corporations - Finance - Law and legislation

Corporate governance

Lingua di pubblicazione Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Description based upon print version of record.

Nota di bibliografia Includes bibliographical references and index.

Nota di contenuto Creating Value in a Regulated World: CFO Perspectives; 1 Today's

Challenges, Tomorrow's Aspirations; Riding the two-headed monster; Getting "back in the saddle"; Coping with governance and reporting; Creating value and growth; Shaping the new agenda; Straight from the CFO; 2 Reshaping Finance; Centralization: where to draw the line?; The quest for standardization; The new financial management model; Process optimization and reporting; Streamlining corporate structure; Lessons from private equity; Straight from the CFO; 3 Making Change

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Sommario/riassunto

This book is about championing a move away from simply evaluating physical assets to understanding and evaluating the intangible value of an entity. It means moving beyond economic theory to reprioritise and change the organisation so that further value can be created via processes, systems, measures, skills, knowledge and strategy. It is also about mapping the intangible value chain. The book looks at value networks and, using real-life projects asks questions such as:What do company value networks look likeHow are they used to create valueHow can one 'value' the value chain