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   Sommario/riassunto "Computer-supported collaboration (CSC) research focuses on
                      technology that affects groups, organizations, communities and
                      societies, e.g., voice mail and text chat. It grew from cooperative work
                      study of supporting people's work activities and working relationships.
                      As net technology increasingly supported a wide range of recreational
                      and social activities, consumer markets expanded the user base,
                      enabling more and more people to connect online to create what
                      researchers have called a computer supported cooperative work, which
                      includes "all contexts in which technology is used to mediate human
                      activities such as communication, coordination, cooperation,
                      competition, entertainment, games, art, and music."--