Record Nr. UNINA9910876802603321 Autore Cain Clive Thomas Titolo Performance measurement for construction profitability / / Clive **Thomas Cain** Oxford;; Malden, MA,: Blackwell Pub., 2004 Pubbl/distr/stampa **ISBN** 1-280-21386-8 9786610213863 0-470-79787-8 0-470-77386-3 1-4051-4790-3 Descrizione fisica 1 online resource (226 p.) Altri autori (Persone) CainClive Thomas Disciplina 624/.0068 Building - Quality control Soggetti Building - Superintendence Construction industry Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Companion volume to Building down barriers. New York: Spon Press, Note generali Includes index. Nota di contenuto PerformanceMeasurement forConstructionProfitability; Contents; Introduction; Acknowledgements; Chapter One: Why Measure Anything?; Chapter Two: The Unchanged CustomerDemand for Improvement: The two key differentiators of construction best practice: The six goals of constructionbest practice; Chapter Three: The Link Between Profits, Competitiveness And Measurement; Chapter Four: The Structure Of PerformanceMeasurement; Definitions of terms; Chapter Five: The 'Virtual Firm'; Chapter Six: Effective Leadership; Chapter Seven: Performance Measurementat Project Level Supply-side action plan for theintroduction of performancemeasurement at project levelChapter Eight: Performance Measurementat Strategic Level; Supply-side action plan for

theintroduction of performancemeasurement at strategic level; Chapter

Nine: The Client's Selection Process; Internal change process fordemand-side clients who want toembrace value-based selection;

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## Sommario/riassunto

Performance measurement is the mechanism by which firms inform themselves of their true performance and locate unnecessary costs through the supply chain. These can then be converted into substantially higher profits in a carefully targeted improvement programme. If the construction industry is to meet the performance improvements demanded by end users, and to replicate the efficiency and profitability gains of other sectors, it urgently needs to address formal performance measurement. Aimed at all those at the sharp end in every sector of the construction industry, including cli