

1. Record Nr.	UNINA9910863168903321
Autore	Kempt Hendrik
Titolo	Chatbots and the Domestication of AI : A Relational Approach / / by Hendrik Kempt
Pubbl/distr/stampa	Springer International Publishing, 2020 Cham : , : Springer International Publishing : , : Imprint : Palgrave Macmillan, , 2020
ISBN	9783030562908 3030562905
Edizione	[1st ed. 2020.]
Descrizione fisica	1 online resource (XIV, 183 p. 1 illus.)
Collana	Social and Cultural Studies of Robots and AI, , 2523-8531
Disciplina	006.3 300
Soggetti	Sociology Digital media Computational linguistics Personality Difference (Psychology) Digital and New Media Computational Linguistics Personality and Differential Psychology
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Chapter 1: Introduction -- Chapter 2: Methods -- Chapter 3: Social Relationships -- Chapter 4: Conversational Artificial Agents -- Chapter 5: Chatbots as Social Agents -- Chapter 6: Social Reverberations -- Chapter 7: Conclusion.
Sommario/riassunto	This book explores some of the ethical, legal, and social implications of chatbots, or conversational artificial agents. It reviews the possibility of establishing meaningful social relationships with chatbots and investigates the consequences of those relationships for contemporary debates in the philosophy of Artificial Intelligence. The author introduces current technological challenges of AI and discusses how technological progress and social change influence our understanding

of social relationships. He then argues that chatbots introduce epistemic uncertainty into human social discourse, but that this can be ameliorated by introducing a new ontological classification or 'status' for chatbots. This step forward would allow humans to reap the benefits of this technological development, without the attendant losses. Finally, the author considers the consequences of chatbots on human-human relationships, providing analysis on robot rights, human-centered design, and the social tension between robophobes and robophiles.
