

1. Record Nr.	UNINA9910863148203321
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Titolo	Insurance 4.0 : Benefits and Challenges of Digital Transformation / / by Bernardo Nicoletti
Pubbl/distr/stampa	Springer International Publishing, 2021 Cham : , : Springer International Publishing : , : Imprint : Palgrave Macmillan, , 2021
ISBN	9783030584269 3030584267
Edizione	[1st ed. 2021.]
Descrizione fisica	1 online resource (XXIII, 528 p. 49 illus., 16 illus. in color.)
Collana	Palgrave Studies in Financial Services Technology, , 2662-5091
Disciplina	368.00285
Soggetti	Financial engineering Financial services industry Business Management science Financial Engineering Financial Services Business and Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	1.Introduction -- 2.Industry 4.0 and Insurance 4.0 -- 3.Business Model Canvas and Insurance 4.0 -- 4.Propositions of Value for the Customer in Insurance 4.0 -- 5.Proximity to the Customer in Insurance 4.0 -- 6. Partition of the Customers in Insurance 4.0 -- 7.Place or Channels in Insurance 4.0 -- 8.Platforms for Insurance 4.0 -- 9.Processes in insurance 4.0 -- 10.Persons in insurance 4.0 -- 11.Partnerships in insurance 4.0 -- 12.Pricing in Insurance 4.0 -- 13.Payments for Costs and Investments in Insurance 4.0 -- 14.Insurance 4.0 and Digital Transformation -- 15.Future of Insurance 4.0 and Insurtech -- 16. Conclusions.
Sommario/riassunto	Industry 4.0 has spread globally since its inception in 2011, now encompassing many sectors, including its diffusion in the field of financial services. By combining information technology and automation, it is now canvassing the insurance sector, which is in dire

need of digital transformation. This book presents a business model of Insurance 4.0 by detailing its implementation in processes, platforms, persons, and partnerships of the insurance companies alongside looking at future developments. Filled with business cases in insurance companies and financial services, this book will be of interest to those academics and researchers of insurance, financial technology, and digital transformation, alongside executives and managers of insurance companies. Bernardo Nicoletti is a Professor of Operations Management at Temple University, Rome, Italy. He also provides consultancy advice and coaching in Europe, Middle East, and Asia on ICT strategy, process improvement, and financial services. In his research, Bernardo has been particularly active in the application of the agile method and its tools to a variety of industries. He has authored 30 books on management and published 250 articles in domestic and international journals. He frequently speaks at international conferences.
