1. Record Nr. UNINA9910855375203321 Recent Advancements in Tourism Business, Technology and Social Titolo Sciences: 10th International Conference, IACuDiT, Crete, Greece, 2023 - Vol. 2 / / edited by Vicky Katsoni, George Cassar Cham:,: Springer Nature Switzerland:,: Imprint: Springer., 2024 Pubbl/distr/stampa 3-031-54342-4 **ISBN** Edizione [1st ed. 2024.] Descrizione fisica 1 online resource (677 pages) Springer Proceedings in Business and Economics, , 2198-7254 Collana Disciplina 338,4791 Soggetti Tourism Management Marketing Business information services **Tourism Management** IT in Business Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Nota di bibliografia Includes bibliographical references. Nota di contenuto Intro -- Editorial -- Contents -- Tourism Perspectives in a Social and Business Environment-Current Developments and Experiences --The Influential Role of Organizational Culture and Behaviour of Wood Companies in the Communication of Products in the Tourism Economy -- 1 Introduction -- 2 Literature Review -- 3 Methodology -- 4 Results -- 5 Conclusion -- References -- Crisis Management in Business Tourism. An Empirical Study in the Iberian Peninsula -- 1 Introduction -- 2 Literature Review -- 2.1 The Importance of the Tourism Sector in Spain and Portugal -- 2.2 Business Tourism and Its Importance --2.3 Crisis Management in the Tourism Sector -- 2.4 The Covid-19 Pandemic and Its Impact on Business Tourism -- 2.5 Business Tourism -- 3 Methodology -- 4 Results -- 4.1 Pre-pandemic Crisis Management -- 4.2 Response to the Crisis Caused by the Covid-19 Pandemic -- 4.3 Post-crisis Phase -- 5 Conclusion -- References --Generational Diversity in Tourism Workforce: Evaluating the Reported Differences Across Cultural Clusters -- 1 Introduction -- 2 Literature

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## Sommario/riassunto

The book features the second volume of the proceedings of the 10th International Conference of the International Association of Cultural and Digital Tourism (IACuDiT), with the theme "Recent Advancements in Tourism Business, Technology, and Social Sciences," which was held from August 29 to 31, 2023, in Crete, Greece. It showcases the latest research on Tourism Business, Technology, and Social Sciences and presents a critical academic discourse on smart and sustainable practices in the tourism industry, stimulating future debates and advancing readers' knowledge and understanding of this critical area of tourism business in the post-COVID-19 era. COVID-19 produced dramatic effects on the global economy, business activities, and people, with tourism being particularly affected. The book discusses the resulting digital transformation process in a range of areas, including its effect on the social sciences combined with special forms of tourism. This accelerated digitalization encourages the emergence of new digital products and services based on the principle of flexibility. The book focuses on the knowledge economy and smart destinations, as well as new modes of tourism management and development, and includes chapters on emerging technologies such as the Internet of Things, artificial intelligence, big data, and robotics in connection with various tourism practices.