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Nota di contenuto	OCBs during COVID-19 Pandemic Scenario: A Survey of Selected Indian Companies -- Understanding and Promoting Teachers' OCB during the COVID-19 Pandemic -- An Overview of Antecedents of OCB and Recommendations for Improving it in Post-pandemic Work -- Work-life Balance and OCB: A Review of Existing Literature -- Developing Organizational Compliance Culture in the Indian Context: Current Status, Views and Recommendations -- "Good Apples and Bad Apples: Is it the Apples, the Basket, or the Climate?" Motivational Forces behind OCB and CWB -- Employer Expectations and Strategies for IT Employees' Citizenship Behaviours: A Thematic Analysis -- The Good, the Bad, the Ugly of OCB: The Role of Social Support in Work-Family Enrichment in Contemporary India -- 'New Norms for the New Normal?' Evaluating and Enhancing Employee OCB Amidst Evolving Work Environments -- AI in the Context of OCB: One Step Forward or Two Steps Back?.
Sommario/riassunto	This book presents an exploration of Organizational Citizenship Behaviour (OCB), a concept with a long-standing history. It offers

contemporary studies and discusses possible future directions for workplaces. The diverse range of topics this book covers makes it an engaging resource for anyone interested in OCB. The section on the pandemic covers citizenship acts performed by Indian organizations, OCB among teachers, and its significant work-related correlates in post-pandemic India. The second section covers contemporary correlates of OCB, such as work-life balance, compliance, counter-productive workplace behaviours (CWBS), and employee expectations. The future workplaces section discusses challenges to OCB, the measurement of OCB in evolving work environments, the role of machine learning (ML) in recruitment, and the importance of diversity management in ensuring OCB in inclusive workplaces. The book makes a valuable source of relevant issues on OCB while providing a broader perspective on future possibilities. It serves as reference material for students and researchers in fields like organizational behaviour, human resource management and development, and industrial psychology to study contemporary issues in OCB. The book also serves as a handy guide for managers looking to harness the benefits of citizenship behaviours to give their organizations an edge over competitors in the near future.
