

1. Record Nr.	UNINA9910836792503321
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Titolo	Adapting for Inertia : Delivering Large Government ICT Projects in Australia and New Zealand
Pubbl/distr/stampa	Canberra : , : ANU Press, , 2023 ©2023
ISBN	1-76046-610-7
Edizione	[1st ed.]
Descrizione fisica	1 online resource (342 pages)
Disciplina	322.402854678
Soggetti	Public administration - Information technology - Australia Public administration - Information technology - New Zealand Civil service - Australia - Data processing Civil service - New Zealand - Data processing Internet in public administration - Australia Internet in public administration - New Zealand Public administration - Information resources management - Australia Public administration - Information resources management - New Zealand Electronic government information - Australia Electronic government information - New Zealand Administration publique (Science) - Australie - Technologie de l'information Administration publique (Science) - Nouvelle-Zelande - Technologie de l'information Internet dans l'administration publique - Australie Internet dans l'administration publique - Nouvelle-Zelande Administration publique (Science) - Gestion de l'information - Australie Administration publique (Science) - Gestion de l'information - Nouvelle-Zelande
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	ch.1. Governance doesn't seem to be working too well -- ch.2. Understanding the sponsor, project management, and forecasting roles

and disciplines -- ch.3. The sponsor: The career-limiting role -- ch.4. Project management: Superhumans required -- ch.5. Forecasting: A 'ridiculous nonsense of a process' -- ch.6. Novopay case study: Alone and set up to fail -- ch.7. EPDP: Doing things differently -- ch.8. Change the nature of what is to be governed -- appendix 1: The concepts and their relevance -- appendix 2: Part one interviewee data -- appendix 3: Novopay interviewee data -- appendix 4: EPDP interviewee data -- appendix 5: Comparison of Novopay findings with part one findings -- appendix 6: Comparison of Novopay findings with EPDP findings.

Sommario/riassunto

"Despite much learning and research over many decades, large ICT software projects have continued to experience poor outcomes or fallen short of original expectations--some spectacularly so. This is the case in the Australian and New Zealand public sectors, even though these projects operate within historically developed institutional frameworks that provide the rules, guidelines and controls, and aim to consistently improve outcomes. Something is amiss. In *Adapting for Inertia*, Grant Douglas questions the effectiveness of these institutional frameworks in governing large ICT software projects in the Australian and New Zealand public sectors. He also gauges the perspectives of a large number of actors in projects in both sectors and examines two case studies in detail. The main narrative to emerge is that the institutional frameworks are in a state of inertia: they are failing to adapt, owing to various institutional factors--all of which have public policy implications. Sadly, Douglas finds, this inertia is likely to continue. If there is difficulty in changing the capacity to govern, he proposes, policymakers should look to change the nature of what is to be governed." From publisher website.
