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#### Sommario/riassunto

"As stated by ISO 31000 "organizations of all types and sizes face internal and external factors and influences that make it uncertain whether and when they will achieve their objectives. The effect this uncertainty has on organization's objectives is a risk. All activities of an organization involve risk". ISO, together with the International Trade Centre and the United Nations Industrial Development Organization published a specific guide about the importance of the implementation of sound risk management practices in small and mid enterprises. Risk management is an integral part of all organizational processes and of decision making. It should be systematic, structured and timely. It also should be based on the best available information and tailored. It should consider human and cultural factors ("soft" factors) together with technical and organizational factors ("hard" factors)."

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