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Sommario/riassunto	"The book provides a structured reference on how the emergence of artificial intelligence (AI)/machine learning (ML) techniques is changing the landscape in strategic areas within service and network management. It begins with overviews of network and service management and ML and AI before moving on to discuss management models, architectures, and frameworks. Later chapters explore how AI and ML can be used in service management functions such as the generation of workload profiles, service provisioning, and more. The book closes with a selection of applications and case studies and speculation on enabling and emerging technologies."--