Record Nr. UNINA9910830927003321 Autore Silva Flavio Soares Correa da Titolo Knowledge coordination / / Flavio Soares Correa da Silva, Jaume Agusti-Cullell Chichester; ; Hoboken, NJ, : Wiley, c2003 Pubbl/distr/stampa **ISBN** 1-280-27093-4 9786610270934 0-470-29873-1 0-470-85835-4 0-470-85836-2 Descrizione fisica 1 online resource (191 p.) Altri autori (Persone) Agusti i CullellJaume 620.00285574 Disciplina 658.4038 Soggetti Knowledge management Information resources Organization Lingua di pubblicazione Inglese Materiale a stampa **Formato** Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references (p. [163]-169) and index. Nota di contenuto Knowledge Coordination; Contents; Foreword; Acknowledgments; List of Figures; List of Tables; 1 Introduction; 1.1 Management, Engineering and Society; 1.2 Goals and Motivations of this Book; 1.3 Intended Audience; 1.4 Overview of Chapters; References; 2 Knowledge; 2.1 Knowledge and Management; 2.1.1 Knowledge and the classical school of management; 2.1.1.1 Frederick W. Taylor and Henry Ford; 2.1.1.2 Henri Fayol and Max Weber; 2.1.1.3 Chester Irving Barnard; 2.1.2 Knowledge and the socio-technical school of management; 2.2 So What Is Knowledge and Where Can We Find It? 2.2.1 Knowledge as special information 2.2.2 Knowledge as justified true belief; 2.2.3 Knowledge as status of an agency; 2.2.4 Knowledge as the skill to provide meaning to data: 2.2.5 Knowledge as the capability to change the world; 2.2.6 Knowledge and agencies; References; 3 Agents; 3.1 Agents for Knowledge Modelling; 3.2 Agents

for Organizational Modelling and Design; 3.2.1 Agencies and knowledge in the different schools of management; References; 4

Ontologies; 4.1 Ontologies - Natural and Artificial; 4.2 Implementing and Using Artificial Ontologies

4.3 Illustrative Example I: The Resources-Events-Agents Enterprise Ontology4.4 Illustrative Example II: The National Academic CVs Database in Brazil - Lattes; 4.5 Natural Ontologies and Knowledge Coordination; References; 5 Capabilities; 5.1 Managing Capabilities; 5.2 Structures of Capability Providers; 5.3 Examples; 5.3.1 Mobile robots; 5.3.2 Conference speakers; 5.3.3 Other examples; 5.4 Assessing Knowledge Coordination; 5.4.1 Minimize(delegations)/(task); 5.4.2 Minimize(agents)/(task); 5.4.3 Maximize probability of cross-delegation of tasks; References; 6 Conclusion; Bibliography; Index

Sommario/riassunto

Knowledge management has become an important topic for the theory and practice of organisation management. Knowledge Coordination argues that coordination is a key factor for managing knowledge within organisations. By offering a clearcut conceptualisation of knowledge, it fills an important gap in the literature on knowledge management. Based on the authors' rational reconstruction of knowledge coordination for knowledge management, this text identifies techniques and conceptual tools to build systemic solutions to improve on corporate operational efficacy. Contrasts business strat