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	Nota di contenuto	PROCESS-AWARE INFORMATION SYSTEMS; Contents; Preface; Contributors; PART I Concepts; 1 Introduction; 1.1 From Programs and Data to Processes; 1.2 PAIS: Definition and Rationale; 1.3 Techniques and Tools; 1.4 Classifications; 1.5 About the Book; References; 2 Person-to-Application Processes: Workflow Management; 2.1 Introduction; 2.2 Workflow Terminology; 2.3 Workflow Modeling; 2.4 Workflow Management Systems; 2.5 Outlook; 2.6 Exercises; References; 3 Person-to-Person Processes: Computer-Supported Collaborative Work; 3.1 Introduction; 3.2 Characterization of Person-to-Person Interactions 3.3 Characterization of Person-to-Person Systems3.4 Example Systems; 3.5 Summary and Conclusions; 3.6 Exercises; References; 4 Enterprise Application Integration and Business-to-Business Integration Processes; 4.1 Introduction; 4.2 Examples of EAI and B2B Processes; 4.3

Sommario/riassunto	A unifying foundation to design and implement process-aware information systemsThis publication takes on the formidable task of establishing a unifying foundation and set of common underlying principles to effectively model, design, and implement process-aware information systems. Authored by leading authorities and pioneers in the field, Process-Aware Information Systems helps readers gain a thorough understanding of major concepts, languages, and techniques for building process-aware applications, including:* UML and EPCs: two of the most widely used notations for business proces