1. Record Nr. UNINA9910830778503321 **Titolo** Handbook of improving performance in the workplace . Volume two Selecting and implementing performance interventions / / edited by Ryan Watkins and Doug Leigh San Francisco, CA:.: International Society for Performance Pubbl/distr/stampa Improvement, , [2010] ©2010 **ISBN** 0-470-53169-X 1-282-45527-3 9786612455278 0-470-58710-5 0-470-53167-3 Edizione [1st ed.] Descrizione fisica 1 online resource (946 p.) Disciplina 658.3125 658.314 Soggetti Employees - Training of Performance technology Performance - Management **Business** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali "Co-Published by the International Society for Performance Improvement." Includes bibliographical references and index. Nota di bibliografia Handbook of Improving Performance in the Workplace, Volume Two: Nota di contenuto Selecting and Implementing Performance Interventions; ABOUT ISPI; CONTENTS; LIST OF EXHIBITS, FIGURES, AND TABLES; INTRODUCTION TO VOLUME TWO; ACKNOWLEDGEMENTS; PART ONE: INTRODUCTION; PART TWO: VISION, MISSION, AND OBJECTIVES; PART THREE: RESOURCES; PART FOUR: EXPECTATIONS AND FEEDBACK; PART FIVE: TOOLS, ENVIRONMENT, AND PROCESSES; PART SIX: INCENTIVES, REWARDS, AND RECOGNITION; PART SEVEN: MOTIVATION AND SELF-

CONCEPT; PART EIGHT: KNOWLEDGE AND SKILLS; PART NINE:

PERFORMANCE CAPABILITY; PART TEN: ORGANIZATIONAL CULTURE PART ELEVEN: CONTINUOUS MONITORINGPART TWELVE: SIGNIFICANT

Sommario/riassunto

ACCOMPLISHMENTS; EDITORS' EPILOGUE; ABOUT THE EDITORS; ABOUT THE CONTRIBUTORS; NAME INDEX; SUBJECT INDEX

There is a need for a standard reference for instructional design professionals. Sponsored by ISPI, Volume One of the Handbook of Training and Improving Performance presents multi-disciplinary knowledge, standard principles, and evidence-based best practices for designing instruction delivering training. It offers a comprehensive review of topics such as: Interventions at the Worker Level; Interventions at the Work Team Level; Interventions at the Workplace and Organizational Level; Implementation Interventions; Project Management; Measuring the Success of Implementation; Managing Implementat