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Altri autori (Persone)	FlastRobert H
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Nota di contenuto	No Excuses: A Business Process Approach to Managing Operational Risk; Contents; Preface; Chapter 1: Surviving a Series of Unfortunate Events; Chapter 2: What Is Operational Risk?; Chapter 3: What Is Business Process Management?; Chapter 4: Integrating Process and Risk Frameworks: Prologue; Chapter 5: Aligning Risk Appetite with Business Goals; Chapter 6: Determining Potential Risk of Business Processes; Chapter 7: Monitoring Process and Risk; Chapter 8: Active Risk and Process Management; Chapter 9: Integrating Process and Risk Frameworks: Epilogue; Chapter 10: Role of Technology Chapter 11: Role of Outsourcing and Offshoring Chapter 12: Role of Organizations; Chapter 13: Role of Corporate Governance; Chapter 14: Changing Corporate Culture; Chapter 15: Preventing Another Series of Unfortunate Events; Index
Sommario/riassunto	Why should a company have an operational risk management function

and how should it be organized? No Excuses proposes that operational risk should be examined through the business processes, that is, the flows of business. It provides practical, how-to, step-by-step lessons and checklists to help identify and mitigate operational risks in an organization. As well, it shows how operational risk can be directly linked to the process flows of a business for all industries. CEOs, CFOs, COOs, CROs, CIOs, and CAOs will benefit from this innovative book.
