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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover -- Title Page -- Copyright Page -- Contents -- Contributors -- Preface -- Acknowledgments -- About the companion website -- Chapter 1 The role of the veterinary technician in animal behavior -- Veterinarian's roles and responsibilities -- Medical differentials to behavior disorders -- Behavioral dermatology -- Aggression -- Elimination disorders -- Chronic pain conditions -- Behavior disorder versus training problem -- Qualified professionals to treat animal behavior disorders -- Trainer's and consultant's roles and responsibilities -- The role of the veterinary technician in the veterinary behavior consultation -- Triaging the issues -- Prior to the consultation -- During the consultation -- After the consultation: follow-up care -- Summary of the roles of the veterinarian, veterinary technician, and animal trainer in veterinary behavior -- Home versus clinic behavior consultations -- Pros and cons of the home behavior consultation versus the clinic behavior consultation -- Veterinary-technician-driven behavior services -- Behavior modification appointments -- Puppy socialization classes -- Kitten classes -- Pet selection counseling -- New puppy/kitten appointments -- Life skills

and basic manners training classes -- Head collar and harness fitting -- Behavior wellness visits -- Avian classes -- Staff and client seminars -- Fear Free®/Low Stress Handling® hospital advocate -- Financial benefits -- Conclusion -- References -- Chapter 2 Canine behavior and development -- Canine sensory capacities -- Vision -- Hearing -- Olfaction -- Vomeronasal organ -- Taste -- Touch -- Canine communication -- Body language classifications -- Clinical interpretation -- Auditory communication -- Olfactory communication -- Canine social structure -- Domestication and canine behavior -- Social organization of feral and/or free-ranging dogs. The role of dominance in the social structure of the dog -- Social organization of dogs living in a human household -- Exploratory behavior -- Ingestive behavior -- Eliminative behavior -- Stimuli that affect elimination -- Sexual behavior -- Maternal behavior -- Parent-offspring behavior -- Puppy activity and vocalization -- Play behavior -- Canine behavioral development -- Complexity of early environment -- Effect of neonatal stress -- When is the best time to adopt a puppy? -- Sensitive periods of development and life stages -- Conclusion -- Chapter 3 Feline behavior and development -- Feline sensory capacities -- Vision -- Hearing -- Olfaction -- Vomeronasal organ -- Taste -- Touch -- Feline communication -- Olfactory communication -- Auditory communication -- Visual communication -- Reading the entire cat -- Feline domestication, social structure, and behavior -- Domestication -- Social organization of domestic cats -- Sexual behavior -- Maternal behavior -- Ingestive and predatory behavior -- Eliminative behavior -- Exploratory behavior and activity levels -- Grooming behavior -- Breed differences -- Feline behavioral development -- Developmental periods and life stages -- Conclusion -- Additional resources -- References -- Chapter 4 The human-animal bond - a brief look at its richness and complexities -- The HAB past, present, and future -- The HAB during the COVID-19 pandemic -- Special bonds - Animal-assisted interventions -- Difficult to understand relationships -- Defining healthy versus unhealthy bonds -- Strengthening the HAB and preventing pet relinquishment -- Animals with behavioral disorders and the people who love them -- Conclusion -- References -- Chapter 5 Communication and connecting the animal behavior team -- A comparison between marriage and family therapist and the role of the animal behavior technician -- Communication. Nonverbal communication -- Verbal communication -- Active listening -- Connective communication techniques -- The four-habits communication model -- Validation -- Normalizing -- Teaching -- TAGteach® -- The communication cycle -- Assessments -- Parts of a behavior history -- Acquiring a behavior history and improving pet owner compliance -- Grief counseling -- The "normal" grief process -- Complex grief -- Breaking the bond -- Conclusion -- References -- Chapter 6 Learning and behavior modification -- Genetics and learning -- Effect of domestication on learning -- Effects of nutrition on learning -- Early environment and learning -- Habituation and sensitization -- Operant conditioning -- Behavior modification using operant conditioning -- Classical conditioning -- Behavior modification using classical conditioning -- Conditioned taste aversion -- Social learning -- Behavior modification using social learning -- Conclusion -- Additional resources -- References -- Chapter 7 Problem prevention -- Introduction -- Ideal characteristics for pet owners -- Canine management and prevention techniques -- Understanding dogs and their characteristics -- Management of the learning history -- Routine -- Canine environmental enrichment --

Toys -- Games -- Canine prevention: effects of neutering -- Canine prevention: socialization -- Canine prevention: crate training -- Canine prevention: elimination training -- Litter/pad training puppies -- Canine prevention: independence training -- Canine prevention: handling and restraint -- Canine prevention: safety around the food bowl and relinquishing objects -- Feline management and prevention techniques -- Understanding cats and their characteristics -- Feline management recommendations -- Feline environmental enrichment -- Feline prevention: effects of neutering -- Feline prevention: socialization.

Feline prevention: litter-box training -- Feline prevention: crate training -- Feline prevention: handling and restraint -- Prevention (canine and feline): introducing a new pet -- Introductions: dog to dog -- Introductions: cat to cat -- Introductions interspecies -- Prevention (canine and feline): children and pets -- Behavior solutions for normal species-specific behavior -- General behavior solutions model -- Problems with aversive training techniques and equipment -- Behavior solutions for typical canine behaviors -- Behavior solutions for typical feline behaviors -- Play biting and scratching -- Destructive scratching -- Climbing on surfaces -- Prevention services -- Pet selection counseling -- Counseling sessions -- Counseling forms -- Pet selection reports -- Puppy socialization classes -- Logistics -- Puppy socialization class format -- Kitten classes -- Juvenile/adolescent/adult canine classes -- Senior/geriatric canine classes -- Fun visits and formal training sessions for veterinary experiences -- Private in-home or in-clinic prevention/training appointments -- Special prevention topic seminars or classes -- Integrating behavior wellness into the veterinary hospital -- Puppy and kitten visits -- The adolescent behavior wellness examination -- The adult behavior wellness examination -- The senior and geriatric behavior wellness examination -- Behavior wellness conclusion -- Conclusion -- Additional resources -- Acknowledgement -- References -- Chapter 8 Husbandry and veterinary care -- Introduction -- General core concepts -- Assessing FAS -- Considerate Approach -- Touch Gradient -- Gentle Control -- Communication -- Creating pleasant experiences throughout the veterinary visit -- Home preparation -- Scheduling the veterinary appointment -- Arrival at the veterinary hospital -- General hospital recommendations -- The waiting room/lobby.

Approach and behavior of veterinary team members -- The scale -- The examination room -- Treatment and procedure areas -- Housing areas and wards -- Moving between areas of the hospital -- Return home -- Gentle control techniques -- Creating a plan for veterinary care -- Prioritizing veterinary procedures -- The medical treatment of FAS -- Indicators for the use of anxiolytics -- Preventive medical intervention for FAS-inducing medical procedures -- Medical intervention for FAS -- Pain increases fear, anxiety, and stress -- Fun visits versus formal training for veterinary experiences -- Conclusion -- Additional resources -- References -- Chapter 9 Specific behavior modification techniques and practical applications for behavior disorders -- Common veterinary behavior disorder diagnosis and descriptions -- Aggression -- Disease-induced or pain-induced aggression -- Fear/defensive aggression -- Idiopathic aggression -- Inter-dog aggression -- Inter-cat aggression -- Inter-dog aggression - household -- Learned aggression -- Maternal/hormonal-induced aggression -- Play-induced aggression -- Redirected aggression -- Territorial aggression -- Ingestive disorders -- Elimination -- Fear/Anxiety disorders -- Acute conflict behaviors,

stereotypical behaviors, and compulsive disorders -- Other --  
Common veterinarian-prescribed behavioral treatments --  
Management -- Training techniques -- Why punishment is not  
recommended in training or the application of behavior modification --  
Punishment is counterproductive to treatment -- Why the prevalence  
of punishment-based training and domination techniques persist --  
Lure reward training -- Event marker (clicker) training -- Benefits  
of clicker training, both in training and in the application of behavior  
modification techniques -- Other training -- Training tools -- Head  
halters -- Basket muzzles/other muzzles.  
Body harnesses.

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### Sommario/riassunto

"This fully revised second edition of Canine and Feline Behavior for Veterinary Technicians and Nurses presents a comprehensive, up-to-date guide for veterinary technicians and nurses seeking to understand their patients on a deeper level, implement preventive behavior medicine, and assist veterinarians with behavioral interventions. The book provides a grounding in the behavioral, mental, and emotional needs of dogs and cats, and offers an invaluable daily reference for daily interactions with patients and clients. Along with brand-new coverage of Fear Free® veterinary visits, the authors have included discussions of animal behavior and development, communication, behavior modification, problem prevention, and behavior solutions. A companion website offers more than 50 video tutorials, multiple choice questions, PowerPoint slides, and appendices. Canine and Feline Behavior for Veterinary Technicians and Nurses is an essential reference for veterinary technicians and nurses, and will also benefit veterinary technology and nursing students seeking comprehensive information about an increasingly relevant topic"--

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