Record Nr. UNINA9910830241603321 Employee engagement: tools for analysis, practice, and competitive **Titolo** advantage / / William H. Macey and others Pubbl/distr/stampa Malden, MA, : Wiley, 2009 Malden, Mass.:,: Wiley,, 2009 **ISBN** 1-282-37120-7 9786612371202 1-118-30552-3 1-4443-5795-6 1-4051-7902-3 1-4443-0653-7 1-4443-0654-5 Descrizione fisica 1 online resource (xix, 203 pages) Collana Talent management essentials Disciplina 658.3/14 658.314 Soggetti Employee motivation **Employees - Attitudes** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Includes bibliographical references (p. 175-184) and indexes. Nota di bibliografia Engaging engagement -- The "feel and look" of employee engagement Nota di contenuto -- The key to an engaged workforce : an engagement culture -- Phase 1 of creating and executing an engagement campaign: diagnostics and the engagement survey -- Phase 2 of creating and executing an engagement campaign: action planning and intervention. Sommario/riassunto Providing both practical advice, tools, and case examples, Employee Engagement translates best practices, ideas, and concepts into concrete and practical steps that will change the level of engagement in any organization. Explores the meaning of engagement and how engagement differs significantly from other important yet related concepts like satisfaction and commitmentDiscusses what it means to create a culture of engagementProvides a practical presentation deck and talking points managers can use to introduce the concept of